

NEWS RELEASE

Integrity Insurance Selects RC Inspection from Risk Control Technologies

Appleton, Wis. (August 4, 2014), Integrity Insurance has selected Risk Control Technologies Inc., the industry-leading provider of loss control software solutions for insurers and their RC Inspection software solution to help streamline loss control processes within the organization.

“Enhancing our risk control services is key as we work with our Independent Agents to grow Integrity’s commercial business,” said Andy Ott, VP of Commercial Lines for Integrity, “By implementing the Risk Control Technologies solution, we are aiming to improve our risk control processes so we can dedicate more efforts on providing consultative risk control services that help our agents write larger, profitable accounts with us.”

RC Inspection is a complete end-to-end loss control management system used by leading insurers which will allow Integrity to:

- Automate risk control inspection processes to reduce manual tasks.
- Improve the quality and consistency of inspection reports delivered to key stakeholders.
- More effectively track and follow up on outstanding recommendations which affect risk profiles.
- Provide underwriters with high quality, timely data in support of decision-making.
- Virtually eliminate paper loss control files.
- Enhance risk control data-mining and reporting.
- Equip their field loss prevention team with tablet devices to increase productivity on the go.

One of the phases of the implementation of RC Inspection at Integrity will involve the deployment of tablet devices to the field loss control staff loaded with the RC Inspection risk management application for field data collection. This will allow the field staff to collect risk data, photos, recommendations and diagrams as well as schedule ongoing service in the field, even in locations without mobile broadband connections. Once data is collected in the field, it is then uploaded into a central database which allows underwriters to utilize the information in

making underwriting decisions. This central data repository also offers data mining and reporting capabilities which have traditionally been unavailable in the paper-based loss control environment in which most insurers operate.

“We are pleased to welcome Integrity to our growing list of loss control-focused insurer clients” said David Da Costa of Risk Control Technologies, “They are very focused on customer service in all aspects of their business and we believe RC Inspection will help them bolster customer service within the loss control function even further.”

About Risk Control Technologies Inc.

Risk Control Technologies Inc. uses leading-edge technology to simplify what are traditionally horribly onerous, paper-based processes in the insurance industry. Today, the loss control solution developed by Risk Control Technologies is used by leading insurers throughout North America. For more information, visit www.riskcontroltech.com.

About Integrity Insurance

Integrity Insurance established in 1933 is based in Appleton, Wisconsin. Integrity offers auto, home and business insurance through a network of independent agents throughout Iowa, Minnesota and Wisconsin. With an affiliate partner Grange Insurance based in Columbus, Ohio — the enterprise has \$2 billion in assets and \$1 billion in annual revenue and holds an AM Best rating of “A” Excellent. For more information, visit www.integrityinsurance.com.

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